

ANNOUNCEMENT

Ref: Deployment of money transfer service by phone - Phone Money Service

Dear valued clients,

To ensure maximum utility for customers to transfer money, KIS Viet Nam Securities Corporation (KIS) would like to introduce phone money service. This service will support customers to transfer money by phone / SMS quickly without having to come to KIS's office. Applied time: from 22/10/2011

1. Content services:

- The customer can transfer their money by phone and/or SMS to instruct KIS to make the required transaction in business hours.
- Customer can transfer among their securities accounts opened at KIS to one or two bank accounts, which have been defined in advance in the PMS Registration Form and in compliance with following terms and conditions.
- Cash limit: less than or equal to 2,000,000,000 VND (two billion VND).

2. Start-up Guide for PMS:

➤ Service Registration:

- Customer shall contact brokers or securities service staff to receive and fill out the PMS Registration Form
- Customers shall register for ONE cell phone or landline number only used for telephone transaction with KIS. KIS' system only recognises and accepts to process the requested transactions from this registered phone number.
- KIS will provide each customer with a password (phonecode), this password is the one currently used for placing the trading orders via telephone. If the customer lose their password, they must immediately notify KIS to request for another new password. KIS shall not be responsible if customers disclose the password or leave the password for another party to use.

➤ PMS transactions:

When wishing to make PMS transactions, customers shall follow these steps:

• PMS transaction via phone:

- Use the registered phone number to call into KIS's operator's number: **(08) 3914 8585 (ext: 1882)** to request PMS transaction.

- According to KIS staff's guide, the customer shall provide the information on **the securities trading account number, ID number, phonecode, transferred amount, bank account number, bank name / branch, account holder's name**
- The customer shall send SMS for confirming the request to KIS's number (confirmed later) according to syntax as belows:

KIS_ The securities trading account number _ PC_ Phonecode's number _CT _transferred amount_ bank name/branch_ bank account number _Account holder's name

- **PMS transaction via SMS:**

- Use the registered phone number to send SMS to KIS's number **0987 411 755** to request PMS transaction according to syntax as belows:

KIS_ The securities trading account number _ PC_ Phonecode's number _CT _transferred amount_ bank name/branch_ bank account number _Account holder's name

- KIS shall call into customer's phone and request customer to confirm information on account holder's name, account number, phonecode, transferred amount, bank name/branch, bank account number before implementing.

➤ **General conditions:**

- In all cases, KIS only can transfer the money upon the request of the **correct** account holder.
- KIS only can proceed the transactions if customers provide complete and accurate information, which has been recorded in-advance at KIS
- KIS shall refuse to do the PMS transactions and instruct the customers to switch to other forms of transfers if:
 - ✓ Customers calling from un-recognised/un-registered phone number.
 - ✓ Customers provide inaccurate information of account, phonecode, etc.
 - ✓ KIS detects any errors, frauds, or suspicion.

For more information, please contact KIS:

- Call center: (+84) 08.3914 8585 (Ext: 2)
- Or send email to: info@kisvn.vn